



ORDER No.		POSTCODE	
FULL NAME		TEL No.	
ADDRESS		EMAIL	

QTY	PART No.	DESCRIPTION	PRICE	REFUND	EXCHANGE	REASON CODE

RETURN / EXCHANGE CODES
1. No longer required 2. Received damaged 3. Incorrect item despatched 4. Faulty Item 5. Other (please state)

Please return your item(s) within 7 working days of delivery, by following these simple steps.

- List the items from your order you wish to return, and tick to indicate if you wish a refund or an exchange. If you require an exchange, a member of our sales team will contact you.
- Select one of the 'reason for return' codes.
- Enclose this form with the items you wish to return. If you don't include this completed returns form, there will be a delay in processing your refund.
- Bring it to a branch, or post it to our returns address. **If posting, please ensure that you arrange appropriate insurance cover, and that you obtain a proof of postage receipt.** AutopartsUK will **not** accept responsibility for the loss or damage of goods during transit.
- Once we receive your parts, we can process your refund or exchange.**
- Sit back and relax! Refunds will be processed **within 48 hours** of receiving the goods, providing they are undamaged and in a saleable condition.

We will refund the cost of postage if the reason for return was our fault. Otherwise, you will need to pay for postage, unless previously agreed with AutopartsUK.

Full details on our returns policy can be found on our website – AutopartsUK.com>Returns

RETURN ADDRESS
AutopartsUK.com 1394 South Street Glasgow G14 0AP